

Summit Systems HCS Top Features List

The following list of features are considered a good majority of the tools and options necessary for an excellent management system for your termination business.

Routing

- Network set to UTC/GMT time.
- New vendor Host update Timer
- Modular system design
- True carrier grade/class IV Least Cost Routing engines
- Fault Tolerant load balancer
- Elastic routing infrastructure
- Modular routing logic
- Round Robin vendor host load balancing
- High capacity call routing
- Variable call routing; DNS, LRN, jurisdictional and able to manage with prefixes.
- Fraud Protection Module (FAS module)
- Global CPS Manager; setting CPS limits.
- Global Blocks; both CLI and CLD

Interface

- Separate user interface for administrators, Agents, and Customers
- Multiple customer logins
- User security levels
- Global customer view
- Detailed customer information page
- Bulk IP allocation for customers
- PCAP Download manager by Unique ID, SIP Call ID, or Date/Time manager
- Live Customer and Vendor balances
- 10 second maximum change propagation
- Customer and Vendor balance, credit, etc snapshots every 5 minutes
- ANI blocking
- Pre-paid billing engine
- Post-paid billing engine
- Credit rights
- Payment tracking
- Weekly invoices
- Nightly CDR delivery
- Nightly account summary
- Customer controlled IP authentication
- 35 day customer/vendor/agent trend data
- 5 minute customer statistical reports
- Live Call testing application

Custom rate allocation
Global rate allocation
Customer tagging system
Customer filtering system
Customer profitability monitor
Customer profitability guarantee
Customer; non active "never forget" page for customer who are not running.
Settable Balance warning system
Filter settings unique to each user
Shut off notification system
Rate notification system
Rate scheduling system
LRN billing
Dialed number billing
Jurisdictional billing
Custom Indeterminate-Jurisdictional billing
35 day vendor trend data
Daily customer reports
Daily vendor reports
Daily reports viable by custom date range
Vendor IP allocation
Vendor rate allocation
Exact footprint dialing
Unified login for all users
Universal Change logging
Universal and focused change log viewer
Vendor Tagging system
Vendors: out of routing vendors that are not active manager.
Tariff tagging system
Vendor filtering system
Agent Accounting
Agent commission settable per customer
Agent Invoicing with Survey
Customer Training Survey
Easily Scriptable download of customer CDRs and invoices
Customer max daily spending limit
Adjustable call cost rounding decimals
Customer Representative assignment
Multiple SIP Error 'Modes'
Automatic Tariff and Rates cleaning
Online CC payment portal
Filterable hourly CDR snapshots
Daily CDR downloads of all calls processed on the system
Call-ID recorded in the CDRs

Finally, a fully descriptive *Help Manual* giving you all the finer details in setting up, maintaining and expanding your cloud based hosted termination services. For more information contact us and arrange a time for your personal tour of our Summit Systems demonstration site.

Summit Systems Team Players

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